**Attributes used in All Appeals Dashboard:**

Chart 1:

A pie chart with numbers and text

Description automatically generated

Columns Used: appeal\_outcome, COUNT(Source), Percentage\_of\_Total(Source)

Chart Specific Filters: last\_appealed\_ind == 1

Chart 2:

A screenshot of a website

Description automatically generated

Columns Used:

**# Appeals** = COUNT(Source)

**Turnaround Time (in days)** = DATEDIFF('day', Appeal Entry Dt, Appeal Close Date)

**# Upheld claims** = if Appeal Outcome = 'Upheld' AND Last Appealed Ind=1 THEN 1 ELSE 0 END

**% Upheld claims** = Pecentage\_of\_Total(# Upheld claims)

**# Overturned claims** = if Appeal Outcome = 'Overturned' AND Last Appealed Ind=1 THEN 1 ELSE 0 END

**% Overturned claims** = Pecentage\_of\_Total(# Overturned claims)

Chart 3:

A screenshot of a computer

Description automatically generated

Columns Used:

**# Appeals** = COUNT(Source)

**Avg(Turnaround Time (in days))** = Average( DATEDIFF('day', Appeal Entry Dt, Appeal Close Date) )

Chart 4:

A graph of a number of blue and white bars

Description automatically generated

Columns Used: appeal\_reason, COUNT(Source)

Chart 5:

A graph of a number of months

Description automatically generated with medium confidence

Columns Used: Month(appeal\_entry\_dt), COUNT(Clm\_Nbr)

Filters:

A screenshot of a computer

Description automatically generated

Appeal entry month: MonthYear(appeal\_entry\_dt). Example: August 2023

Category: category

Source: Source

Provider Disputes: input\_type\_description

Appeal Reason: appeal\_reason

Data Source Attachments:

all\_appeals: 